

**SERVICE APPLICATION  
BRETTENWOOD COASTAL ESTATE**



**SERVICE ACTIVATION / INSTALLATION ADDRESS**

<b>Freehold Street Address</b>	
<b>Sectional Title Unit Number &amp; Complex Name</b>	
<b>Street Name</b>	

**PERSONAL DETAILS**

<b>Title</b>		<b>First Name/s</b>	
<b>Surname</b>			
<b>ID Number</b>			
<b>Email Address</b>			
<b>Telephone (Home)</b>		<b>Telephone (Work)</b>	
<b>Cell Phone</b>		<b>Fax Number</b>	
<b>Postal Address (if different from installation address)</b>			
		<b>Postal Code</b>	

**PAYMENT**

<b>Debit Order Details</b>			
<b>Bank Name</b>		<b>Branch Name</b>	
<b>Account Number</b>		<b>Branch Code</b>	
<b>Account Type</b>			
<b>Amount</b>		<b>Commencement Date</b>	
<p>I/We acknowledge that the party authorised to effect the drawing/s against my/our account may not cede or assign any of its rights to any third party without my/our prior written consent and that I/we may not delegate any of my/our obligations in terms of this authority to any third party without prior written consent of the authorised party. Should I/we need to amend or cancel this authority then I/we will provide the authorised party with 30 days prior notice of intent.</p>			

This Debit Order authority to be signed in accordance with the signing arrangements provided to your Bankers.

**ACCEPTANCE OF SERVICES**

I/We acknowledge that I/we have read & agree to the attached.

<b>APPLICANT</b>			
<b>Signed at</b>		<b>Date</b>	
<b>Signature(s)</b>		<b>Print Name</b>	
<b>Witness Signature</b>			
<b>FOR WILD PEACH TRADING 52 (PTY) LTD TRADING AS WILD PEACH MEDIA AND TECHNOLOGY</b>			
<b>Signed at</b>		<b>Date</b>	
<b>Signature(s)</b>		<b>Print Name</b>	
<b>Witness Signature</b>			

## SERVICES REQUIRED

MBPS PACKAGES	DESCRIPTION : NB WFH Work From Home – 8am to 5pm, Monday to Friday	AMOUNT (Incl. VAT)	YES PLEASE <input checked="" type="checkbox"/>
2	Up to 2Mbps Uncapped and add WFH boost to 5Mbps	R429.00/mth	
5	Up to 5Mbps Uncapped and add WFH boost to 10Mbps	R499.00/mth	
10	Up to 10Mbps Uncapped and add WFH boost to 20Mbps	R599.00/mth	
20	Up to 20Mbps Uncapped and add WFH boost to 50Mbps	R749.00/mth	
50	Up to 50Mbps Uncapped and add WFH boost to 100Mbps	R899.00/mth	
100	Up to 100Mbps Uncapped and add WFH boost to 150Mbps	R999.00/mth	
200	Up to 200Mbps Uncapped and add WFH boost to 300Mbps	R1249.00/mth	
500	Up to 500Mbps Uncapped and no WFH	R1499.00/mth	
1000	Up to 1000Mbps Uncapped and no WFH	R1999.00/mth	
Notes On All Packages	<p>Acceptable Use Policy will be in place to ensure a fair utilization of Services. Repeat offenders will be reviewed and dealt with according to our discretion, with sufficient notice to the offender, regarding remedial action.</p> <p><b><u>NB: Wi-Fi routers and extenders are not included as part of the internet subscription.</u></b></p> <p>This price includes 1 x (ONE) Telephone number with free internal calls. Additional telephone numbers available on request for an additional phone line rental of R100.00/mth Incl. Vat. Calls charged at standard Telkom rates and external Telkom night Talk and Weekender Plus packages are not available on the estate. Please also note that Fax Machines are also not supported, although some may be advanced enough to work.</p> <p><b><u>NB: if you require itemized billing this can be provided at an additional cost of R10.00/mth Incl. Vat TICK HERE.</u></b></p> <p>If you do not require telephone and internet packages the Service Availability fee of R241.50/mth Incl. Vat will still apply which will still allow you to receive SATELLITE TV SIGNAL which is HD, PVR, Catch up, Box Office, Extra View enabled.</p> <p>@wildpeach.co.za email address can be supplied at R29.00/mth Incl. Vat <b>NB: Only if required as your CURRENT email address WILL work.</b></p>		
DSTV (OPTIONAL)	<p>DSTV Package Options ( Please request channel listing)</p> <p><b><u>NB: NO - HD, PVR, Catch up, Box Office, Extra View enabled or included in this commercial service.</u></b></p> <p>Serial number of decoder _____</p> <p>Smart card number _____</p> <p>Copy of ID</p>	<p>R529.00 per month incl vat</p> <p>R649.00 per month incl vat</p>	

\* NOT A WILD PEACH FAULT: Standard call out fee of R300.00 is payable & R300.00 per hour labour thereafter. Please email [support@wildpeach.co.za](mailto:support@wildpeach.co.za) or free internal call 3109 to log a fault or request a technician.

\*\* OUT OF HOURS: A call out fee of R450.00 is payable for any support required after the hours of 8am to 4:30pm Monday to Friday, & R300.00 per hour labour thereafter. (This excludes any estate with emergencies which will be attended to.) Emergency Out of Hours Only Contact Call or SMS 082 923 6088

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## Internet and Telephone services

I/We ("the client") accept and understand that:

1. By signing and submitting this application with Wild Peach Media and Technology I/we will be bound by the conditions stipulated hereunder.
2. I/We shall allow Wild Peach Media and Technology access to my/our premises during agreeable hours to effect necessary work.
3. Wild Peach Media and Technology shall levy charges for the provision of services as per the attached and in accordance with rates as determined by Wild Peach Media and Technology in agreement with the Brettenwood Homeowners' Association ("BHOA").
4. I/We will be liable for all charges levied in respect of all chargeable services provided by Wild Peach Media and Technology.
5. Wild Peach Media and Technology shall maintain the required service as determined from the date on which the service is provided.
6. The monthly Service Charge will be invoiced monthly in advance and all telephone call charges monthly in arrears.
7. I/We agree to make payment by Debit Order on my/our bankers or by Electronic Funds Transfer ("EFT") on receipt of the monthly invoice and by no later than the end of the month in which the invoice is raised.
8. Wild Peach Media and Technology shall provide statements and invoices on a monthly basis.
9. Interest is payable on overdue accounts at 5% above the Bank's Prime Overdraft Rate.
10. A service will be deemed to be in good working order until Wild Peach Media and Technology is advised otherwise.
11. It shall be accepted that charges in respect of all relevant services shall continue until such time as I/we have formally terminated the said service in writing, by giving 30 days' calendar notice all requests must be sent to [support@wildpeach.co.za](mailto:support@wildpeach.co.za)
12. I/We will be liable for all relevant call-out charges, as determined by Wild Peach Media and Technology, from time to time, if the call relates to a fault that was caused by an item or action not related to an item which has not been covered by the maintenance agreement with Wild Peach Media and Technology.
13. Upon termination of the services Wild Peach Media and Technology will remunerate the client if any pre-payments have been calculated pro rata to date of termination.
14. After termination of the services to me/us for any reason I/we will pay, on demand, all charges and/or costs outstanding at the time of termination, or accrued thereafter as a result of the termination including any legal recovery costs.

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15. Where the services to me/us has been suspended as a result of non-payment:
    - a. Wild Peach Media and Technology shall be entitled to demand from me/us the payment of a deposit as determined by Wild Peach Media and Technology as a precondition for restoring the services.
    - b. Such deposit shall be in addition to the payment by me/us of any outstanding amounts and re-connection charges due to Wild Peach Media and Technology.
    - c. Wild Peach Media and Technology shall be entitled to offset, against the deposit, any amount due to Wild Peach Media and Technology by me/us including without limitation, amounts due for loss or damage to Wild Peach Media and Technology equipment or any other outstanding amounts owed by me/us to Wild Peach Media and Technology.
  16. The risk and loss of, or damage to any equipment installed on my/our premises by Wild Peach Media and Technology in connection with the services shall pass to me/us upon delivery and installation and shall at all times remain vested exclusively in me/us. Responsibility for all risk insurance cover will be vested in me/us to the extent of its replacement cost value which amount will be provided at time of installation. Any and all equipment guarantees will be passed to the owner of the premises.
  17. I/We choose as our physical address as given in this Service Application form, or the installation address, or another address of which I/we may notify Wild Peach Media and Technology in writing, provided such address is a physical street address for billing and correspondence.
  18. Wild Peach Media and Technology and I/we consent to the jurisdiction of the Magistrate's Court in respect of the settlement of any dispute and/or claim arising between us, regardless of whether the amount in dispute or the value of the matter in dispute might otherwise exceed the jurisdiction of such Court.
  19. I/We shall not assign or cede this Agreement or any rights hereunder.
  20. Any bandwidth allocated in accordance with the agreement or any bandwidth purchased by me/us in a given month which has not been used during that calendar month will not be carried forward into the next month. I/We understand that I/we will not be entitled to a refund in respect of any bandwidth either allocated per the agreement or purchased by me and not utilised.
  21. Wild Peach Media and Technology reserves its rights to perform a credit search on my/our credit profile with one or more of the registered Credit Bureau when assessing this Application.
  22. If I/we are not the owner/s of the premises of the required service I/we agree to obtain the necessary permission from the owner of such premises and indemnify Wild Peach Media and Technology against all damages and/or claims resulting from my/our failure to obtain such permission relating to the required services.
  23. Market related increases may occur annually on the 1<sup>st</sup> of July.